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Many stores at Shops at Don Mills have no wheelchair-access button

We've been approached by some wheelchair-dependent residents with laments about the fact that many of the stores at the Shops at Don Mills are not equipped with wheelchair-access buttons that would allow those in wheelchairs to enter and leave independently. Approximately 40 percent of the stores currently occupied by merchants do not have such a button.

One would expect that a "state-of-the-art" upscale shopping centre such as The Shops at Don Mills would plan and make provisions for wheelchair accessibility for all of its stores, not just some, especially since the customer service centre seems to loan wheelchairs to shoppers who need them.

A lack of full accessibility is nothing short of discrimination against the wheelchair-dependent residents of our community. One can't help but wonder about a shopping centre that offers and prides itself on its fancy doggie waste stations with biodegradable bags but doesn't give the same consideration to the disabled community members that it gives to pets. Saying that store clerks will hold the door open if needed is not the same thing as offering wheelchair-access buttons, which allow wheelchair-dependent residents to enter and leave a store independently and without having to ask and wait for assistance.

We hope this situation will be rectified in the very near future.

Seen around the neighbourhood—a couple of fun photos:

[Click here](#) to view a photo of a wrong-facing traffic light at The Donway West and Clock Tower Road.

[Click here](#) to view a photo of an overflowing waste bin at Lawrence Avenue East and Don Mills Road with a poster calling for a reduction in greenhouse gases.

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